



AT THE FOREFRONT
UChicago
Medicine



AT THE FOREFRONT
UChicagoMedicine
International Programs

Turning COVID challenges into opportunities for the growth of international programs

James Bae, MHA, PMP

Director of Business Development – Programs & Emerging Markets

UChicago Medicine



AT THE FOREFRONT

UChicago
Medicine

The University of Chicago

- Founded: 1890
- Founder: John D. Rockefeller
- Students: 7,011 undergraduate students, 10,159 graduate, professional, and other students
- Faculty: 2,377 full-time faculty
- Alumni: 182,000 alumni worldwide
- Ranking: Consistently ranked in the top 10 universities of the world. (Shanghai Index)
- Honors: 100 Nobel Prize winners, including 12 winners in Physiology or Medicine



What Makes Up UChicago Medicine?

The University of Chicago Medicine, with a history dating to 1927, is a not-for-profit academic health system based on the campus of the University of Chicago in Hyde Park with hospitals, outpatient clinics and physician practices throughout Chicago and its suburbs. UChicago Medicine unites five units to fulfill its mission of medical education, research, health equity and patient care.

UNIVERSITY OF CHICAGO MEDICAL CENTER

- 811-bed academic medical center on UChicago campus
- Hub of healthcare delivery system
- Level 1 pediatric and adult trauma center

COMMUNITY HEALTH & HOSPITAL DIVISION

- Regional network of outpatient facilities and hospitals
- Includes **Ingalls Memorial** in Harvey and Care Network sites

UCHICAGO MEDICINE PHYSICIANS

A clinically integrated network (Care Network) with about:

- 870 UChicago Medicine BSD physicians
- 60 employed community-based doctors
- 220 community-based physicians

BIOLOGICAL SCIENCES DIVISION

- Brings together educational, research and clinical programs in the biological sciences and Pritzker School of Medicine
- Affiliated with 12 Nobel Prize winners in physiology or medicine
- 457 NIH awards totaling over \$246.3M
- PhD programs ranked among the best in the country by *U.S. News & World Report*:
 - No. 1 in paleontology
 - No. 4 in ecology/evolutionary biology

PRITZKER SCHOOL OF MEDICINE

- The medical degree-granting unit of the BSD
- One of the few medical schools to be physically on its university campus
- Ranked among the best by *U.S. News & World Report*



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UChicago Medicine

FISCAL 2020 UNLESS OTHERWISE NOTED

Where We Are Today: The Health System

FACILITIES

1,296

Licensed Beds

821 Med-Surg
171 ICU
67 OB-GYN
60 General Pediatrics
53 NICU
78 Acute Mental Illness
46 Rehabilitation

**10 Ambulatory
Care Facilities**

- Chicago: Duchossois Center for Advanced Medicine, River East, South Loop
 - Orland Park
 - Harvey: Professional Office Building
 - Calumet City, Flossmoor and Tinley Park: Family Care Centers
 - Crestwood and South Holland: Care Centers
- Also: Comprehensive Cancer Center at Silver Cross, Care Network/off-site clinics in Chicago and suburbs

**4 Inpatient
Facilities**

- Center for Care and Discovery
- Bernard M. Mitchell Hospital
- Comer Children's Hospital
- Ingalls Memorial Hospital

**48 Operating
Rooms**

PEOPLE*

12,417

Employees

Including:
1,390 Physicians
3,011 Nurses
981 Residents and Fellows

** As of April 2021*

VOLUME

799,139 Ambulatory Visits	2,807 Births
28,274 Surgical Cases	153,198 ED Visits
45,690 Hospital Admissions	3,364 Trauma Activations
277,912 Hospital Patient Days	2,957 Adult 407 Pediatric

FINANCIALS

\$2.55B Operating Revenue	\$50.9M Operating Income
\$2.05B Net Patient Service Revenue	\$656.6M Community Benefit
\$224.7M EBIDA	

University of Chicago Medical Center



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UChicago Medicine

UChicago Medicine — Awards and Accreditations



100 Nobel Laureates,
including **12 Nobel Laureates** in Physiology or Medicine



Magnet Recognition for
Excellence in Nursing & Patient
Care



One of only **22** acute-care facilities nationwide to receive “**A**” grade in patient safety from Leapfrog Group for **21 consecutive periods** as of May 2022



Ranked nationally in multiple adult and children’s specialties by *U.S. News & World Report*

One of just **24 hospitals nationwide** to have 10 or more specialties listed in the top 50 by U.S. News.



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UChicago Medicine Clinical Centers of Excellence

Comprehensive Cancer Center



- One of NCI-designated centers
- **First site for CAR T-Cell therapy**
- More than **200 BMT annually** - 1 year survival rate after adult allogeneic stem cell transplantation: 94.74% (2018)
- **World leader in HIPEC surgery** (0% mortality, 6 LOS in FY19)

Transplant Institute



- World leader in **multi-organ transplant** (performed 1/3 of heart-liver-kidney transplants done in the US)
- **World 1st back-to-back triple organ transplant** within 27h
- Best combined transplant rate and waitlist mortality metrics

Musculoskeletal Center



- The region's premier **orthopaedic tumor surgery** program, with a distinguished history dating back over 50 years
- Internationally renowned **sports medicine program**
- One of the nation's leading centers and the only Midwest training center for **robotic hip and knee replacement** surgery

Heart and Vascular Center



- **The best heart transplant program**: the shortest wait times, the best survival rates (1 year: 100%), + 1,000 heart transplantation
- Most experienced multi-organ heart transplant programs
- **Pioneer in robotic heart surgery** (more than 2,000 performed), including TECAB

Neuroscience Center



- Level 4 **Epilepsy Center** offering image-guided laser ablation surgery for epilepsy
- One of the **largest DBS centers** in US
- 70 + clinical trials in Multiple Sclerosis

Pediatrics at Comer Children's



- FDA approved **CAR T-cell therapy**
- I131-MIBG therapy for **Neuroblastoma**
- HIPEC Therapy for advanced abdominal tumors
- One of the world's most comprehensive **pediatric celiac centers**
- One of the nation's most experienced **pediatric epilepsy centers**



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UChicago Medicine

International Programs



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UChicago Medicine International Program

UChicago Medicine Global Patient Services



UChicago Medicine Global Business Development

Patient Coordination

Referral Liaisons, Coordinators, Guest Services, Interpreter Services

Marketing & Outreach

Financial Coordination

Advisory & Consulting

Remote Second Opinions

Education & Training

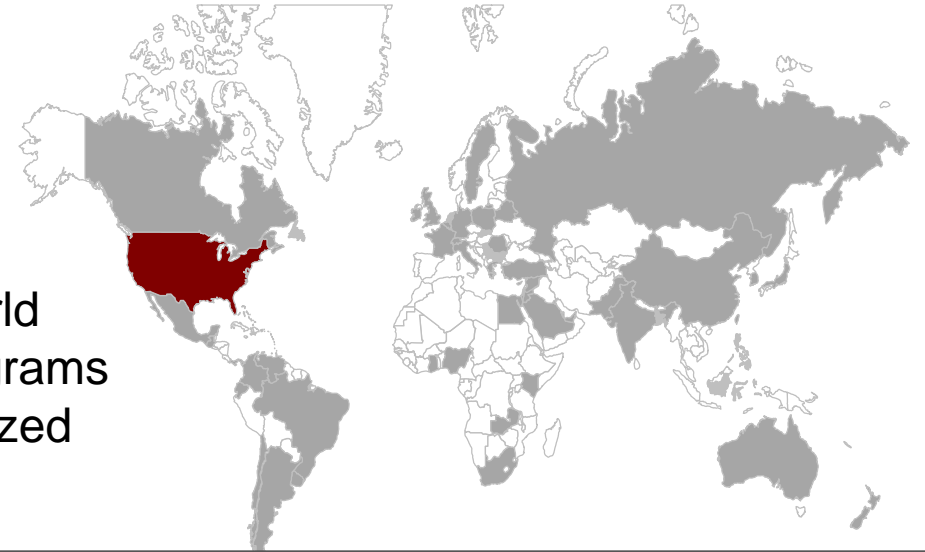


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UChicago Medicine

International Patient Services

UChicago Medicine serves hundreds of patients from more than **75 countries around the world**. While our medical team provides world class clinical care for those patients, the Office of International Programs offers international patients an exceptional experience with customized services to meet their cultural, religious, and linguistic needs.



Sulaimon's Story

The 14-year-old needed a new heart, but treatment was not available in his home country of Kuwait. His family found help thanks to Valluvan Jeevanandam, MD, and UChicago Medicine's Office of International Programs.



International Collaboration

Since 2013, when the University of Chicago Medicine opened its state-of-the-art hospital, Center for Care and Discovery, we have been building new bridges to bring the best practices of the University of Chicago Medicine to the rest of the world. We are committed to supporting our international partners to improve clinical quality and operational effectiveness through tailored programs such as:

Global Consulting & Advisory Services for:

- Facility Planning & Development
- Clinical & Research Program Development
- Quality Improvement and Patient Safety
- Operational Optimization



Global Education Center

- Leadership Education
- Clinical Observership Program
- Global Clinical Conferences
- Hospital Management Training



Our Commitment to the World

UChicago Medicine is committed to

- Providing the best treatment options as well as personalized services for International patients who come to UChicago Medicine
- Supporting the improvement of healthcare delivery around the world by bringing international standards and best practices to hospitals across the country



**MOU Signing Ceremony between
UChicago Medicine and PUMCH**



**Gap Analysis Visit to Almoosa
Specialty Hospital**



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Impact on COVID 19



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US Data



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UCM data



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Strategic Recovery Plan



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COVID Recovery Plan – International Programs

	Communication Strategy	New Program Development - Virtual Programs
Patient Education	COVID related contents Safety standard of UChicago Medicine Digital marketing (new websites, social media)	Online second opinion services Virtual consultation Virtual patient education webinars
Referral Sources Engagement	All of the above Maintain and cultivate additional relationship with referral sources	Online CME courses Virtual conferences / case discussions Online leadership education

Communications with patients & referral sources



What cancer patients
need to know about the
vaccines for COVID-19



What organ transplant
recipients need to know
about vaccines for
COVID-19



Digital contents in multiple languages



Social Media



UChicago Medicine Programas Internacionales

Publicidad · 🌐

No esperes que el tiempo pase. Agenda ya tu cita y obtén una perspectiva médica por parte de líderes globales en el tratamiento de la diabetes desde tu casa y en español.

Cada minuto cuenta

La oportunidad de tratar la Diabetes tipo 1





GLOBAL.UCHICAGOME...

Consejos profesionales sobre...

MÁS INFORMACIÓN



UChicago Medicine Programas Internacionales

Publicidad · 🌐

Solicita una cita y obtén una segunda opinión de los mejores especialistas de USA sin largos trámites y sin salir de casa.

Recibe una segunda opinión médica para tratar

Cáncer Pediátrico, Leucemia o Linfoma

*Desde 750 USD





FORMULARIO EN FACEBOOK

Segunda opinión

REGISTRARTE

ENGLISH



150 Followers



525 Followers



1,700 Followers



120 Followers

CHINESE



920 Followers



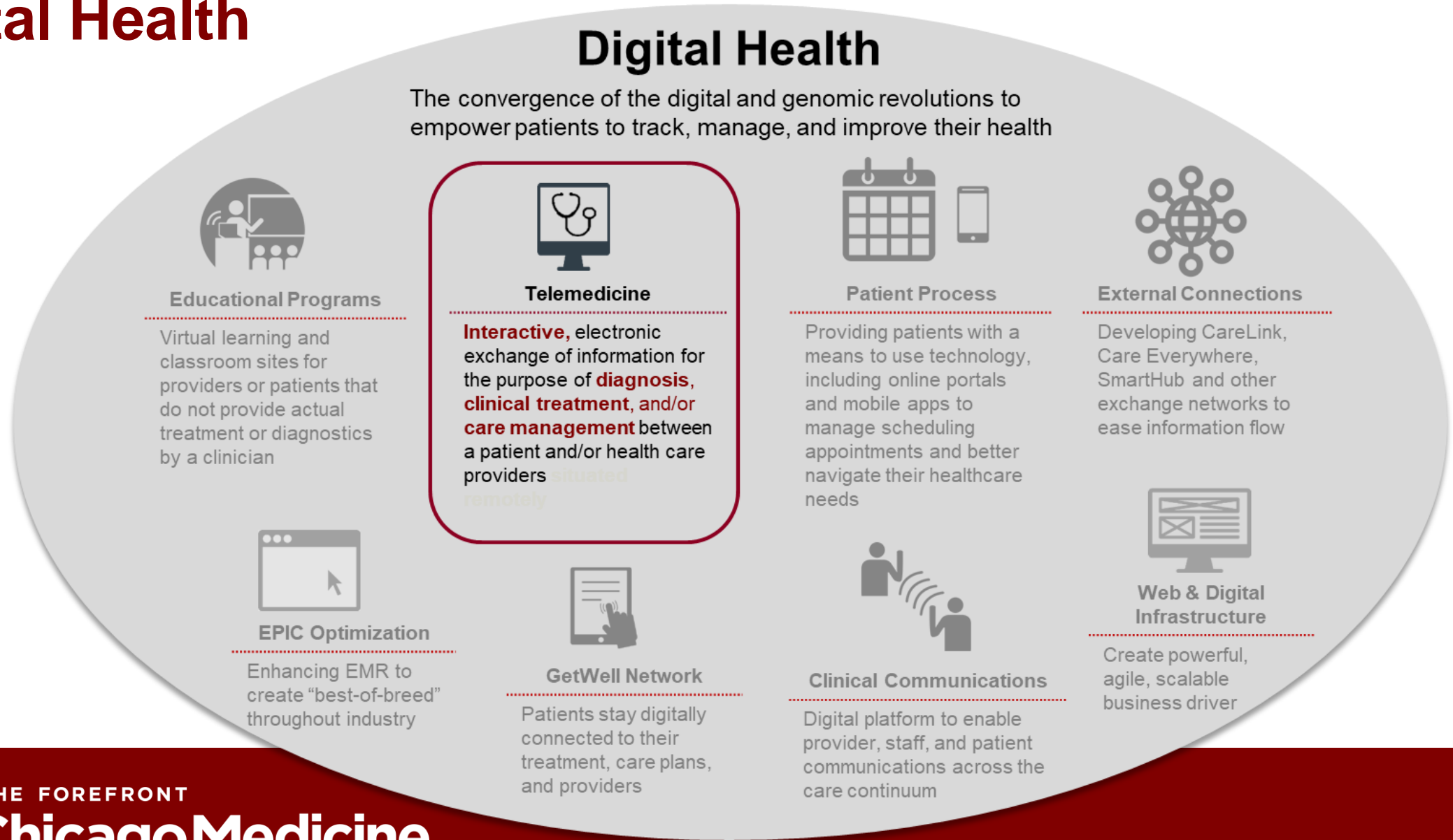
510 Followers

ARABIC



17,500 Followers

Digital Health

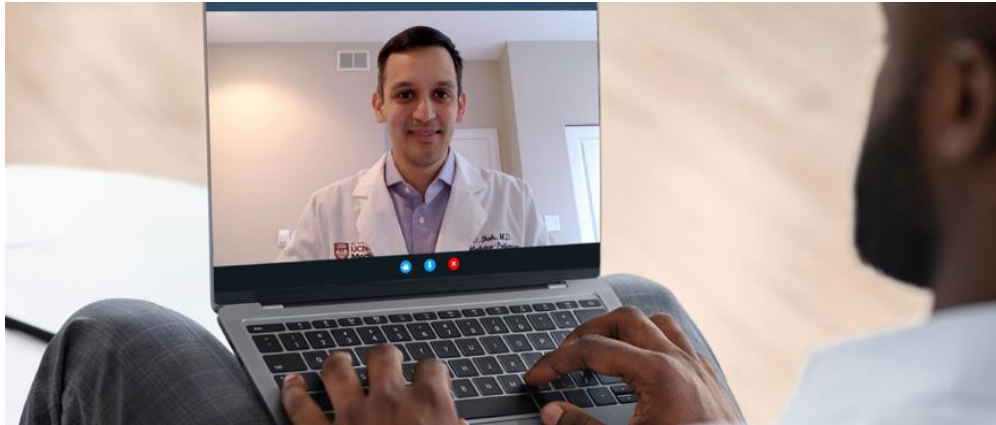


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Online Second Opinion Program

You can engage with our physicians remotely from anywhere in the world.



Access to our world-class care and research is now available to you through the following ways:



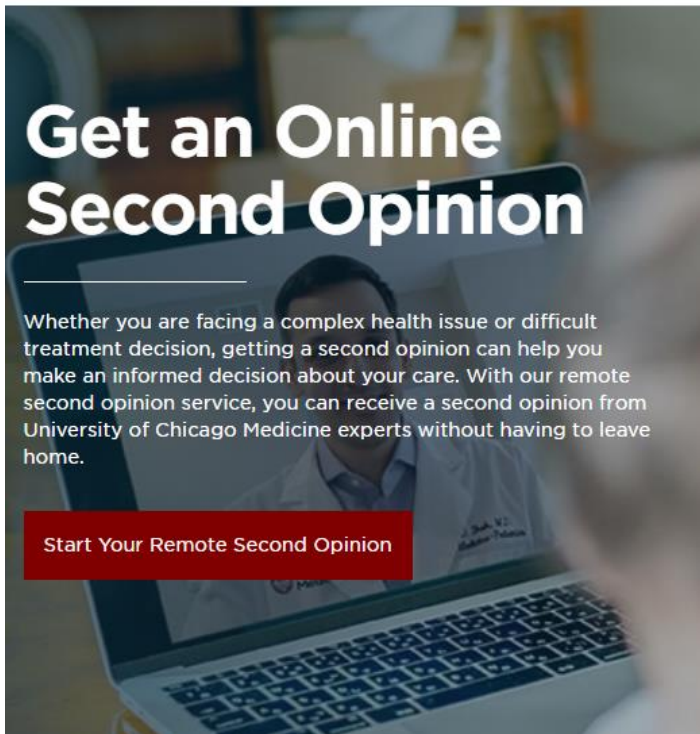
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<https://www.uchicagomedicine.org/landing-pages/remote-second-opinions>

Online Second Opinion Landing Pages



Patients & Visitors ▾ Healthcare Professionals ▾ Rese



Get an Online Second Opinion

Whether you are facing a complex health issue or difficult treatment decision, getting a second opinion can help you make an informed decision about your care. With our remote second opinion service, you can receive a second opinion from University of Chicago Medicine experts without having to leave home.

[Start Your Remote Second Opinion](#)



Patients & Visitors ▾ Healthcare Professionals ▾ Re



Conéctate con nuestros Médicos virtualmente desde cualquier lugar del mundo

Ya sea que estés enfrentando un problema de salud complejo o una decisión difícil sobre un tratamiento médico, obtener una segunda opinión médica remota puede ayudarte a tomar una mejor decisión.

[Solicitar el servicio de Segunda Opinión Médica Remota](#)



Healthcare Professionals ▾ Patients & Visitors



تواصل مع أطبائنا عن بعد من أي مكان في العالم

سواء كنت تواجه مشكلة صحية معقدة أو قرارًا علاجيًا صعبًا ، يمكن أن يساعدك الحصول على رأي ثانٍ في اتخاذ قرار صائب بشأن صحتك ؛ من خلال خدمة الرأي الثاني عن بُعد الخاصة بنا ، يمكنك الحصول على رأي ثانٍ من خبراء الطب في دون الحاجة إلى مغادرة المنزل. يمكنك إما تلقي تقرير رأي ثانٍ مكتوب حول مشاكلك الصحية أو تحديد موعد استشارة فيديو للتحدث مع أطبائنا.

[اضغط هنا للتواصل معنا](#)

Virtual Engagement with Referring Partners (China)

- Patient education webinars
- Virtual case discussion

JDH 京东健康

分享生命色彩
让罕见病不孤单

第十五届国际罕见病日大型科普直播



谢涛教授
神经内科运动障碍专病主任
芝加哥大学医学中心

◆ 中外医生对话罕见病
◆ 医保谈判背后的故事
◆ SMA患儿陈果毅分享治愈故事

直播时间：
2022年2月28日
10:00-11:30



盛诺一家
SANTY LUCIA CONSULTING

THE UNIVERSITY OF CHICAGO
UChicago Medicine

AT THE FOREFRONT OF UChicago Medicine
Corner Children's

孩子腹泻、便秘、
肚子疼怎么办？

美国儿科专家+营养学家
解密儿童“肠易激”



Ritu Verma
美国芝加哥大学医学中心儿科教授
儿科胃肠病/肝病/营养科科长



Vicki Gainsberg
美国芝加哥大学医学中心营养学家
Corner 儿童医院营养师

直播亮点：
• 权威专家分享国际前沿信息
• 实用的饮食、营养细节指导
• 家长可现场提问与专家互动

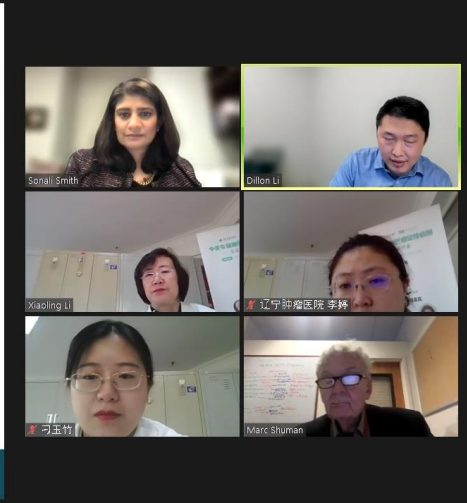
直播时间：
6月30日(周四)
20:00-21:30



治疗简述

时间	方案	备注
2021.2.20	MT-R	高热，周身疼痛难以耐受（痛风）
2021.3.17	R-T+dexamethasone+Ibrutinib	痛风发作
2021.4.9	R-MT+dexamethasone+Ibrutinib	肺炎
2021.5.8- 2021.5.27	鞘内注射MTX+Ibrutinib	便血，缺血性肠病
2021.7.13	R-Orelabrutinib	痛风发作
2021.8	R-T+鞘内注射MTX+Orelabrutinib	QTc延长，痛风发作（肩部及膝关节）
2021.9.14	R-T+Thiotepa+Orelabrutinib*3	

辽宁省肿瘤医院
中国医科大学肿瘤医院



Participants: Sonali Smith, Dillon Li, Xiaoling Li, 辽宁省肿瘤医院 李静, 王亚楠, Marc Shuman

Global Education Center

Vision

Created World-Class Global Education Center that echoes the University of Chicago's mission of excellence in Teaching and Research.

First Year Accomplishment



Offered
36
Courses



To
21,220
Registrants



From
78
Countries



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Virtual Education Programs

China Nursing Leadership Education 2020
(Nov. 6 – Dec. 12)



Introduction to UCM Nursing Leadership

Emily Chase, PhD, RN, NE-BC, FACHE
Senior Vice-President, Patient Care Services,
Chief Nursing Officer

UCM Global Webinar – Immunotherapy & targeted
therapy for lung cancer (Sep 15, 2021)

UCM Global Clinical Webinar Series
Wednesday, September 15
6:30 – 8:00am Central Daylight Time


**Update on Immunotherapy and
Targeted Therapy for Lung Cancer**

Moderated by

Everett E. Vokes, MD
Chair, Department of
Medicine

Presented by

Jessica Donington,
MD, MSCR
Chief, Section of
Thoracic Surgery


Marina Garassino, MBBS
Professor of Medicine
(Hematology/Oncology)

If you want to listen to Spanish or Chinese interpretation, please click interpretation (Global icon) in your webinar menu and select Language.

Si Usted quiere escuchar la conferencia en Español, por favor haga click en boton de interpretación en la barra inferior del menú del webinar y seleccione Español

如果您想收听中文口译，请在您的网络研讨会菜单中点击interpretation口译（全球图标）并选择中文。

Comprehensive Management and
Mechanical Ventilation Course
(9/23 ~ 10/21, 2020)

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CEMIC

**Manejo Integral y Ventilación Mecánica de
Pacientes con COVID-19**

Bienvenidos, en 2 minutos daremos comienzo al
Webinar #3 ENFERMERIA & KINESIOLOGIA

Annual Neuro International Summit (11/20, 2020)



Outcome – Historical Growth in FY 22

Next Steps – Clinical outcome data



Next Steps – Hybrid / In-person Education Programs

- Clinical Conference in Target Markets
- Leadership Educations



Join UChicago Medicine for the GLOBAL HEALTH EXECUTIVE TRAINING 2022

October 17, 2022 through October 21, 2022



LOCATION

University of Chicago Medical Center, Chicago, IL

WHO SHOULD PARTICIPATE

- » Hospital executives
- » Physician leaders
- » Mid-level hospital administrators

PROGRAM HIGHLIGHTS

Healthcare Strategy

- » Health system governance
- » Strategic planning process
- » Service line strategy
- » Digital health strategy
- » Marketing strategy
- » Facility development case study

Hospital Operations

- » Patient care services including nursing, pharmacy, and/or management
- » E4 leadership and lean transformation
- » Supply chain and logistics
- » Behind the scenes tours of the hospital

Quality & Safety

- » Clinical excellence: approach and structure
- » Risk management and patient safety
- » Infection control
- » Best practice to address pandemics
- » Clinical informatics

Business Acumen In Hospital Management

- » Leveraging organizational structure to drive strategy execution
- » Evaluating investing and operating strategies

UChicago Medicine's Global Health Executive Training program is an annual program designed to share our expertise in hospital management and operations with healthcare executives from around the world. This year's training program highlights the best practices of hospital management at the University of Chicago's world-class academic medical center.

Throughout this five-day training period, leaders and faculty members of UChicago Medicine will offer engaging lectures and discussions. In addition, special guest speakers from the University of Chicago Booth School of Business and Harris School of Public Policy will lead sessions focusing on "Business Acumen in Hospital Management."

TAKE THE NEXT STEP

To register, or for more information about our Global Health Executive Training program, please visit: UChicagoMedicine.org/global-executive-training-2022

For any questions, please email GlobalEducation@uchospitals.edu



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International Programs



**Bring the Forefront of
Medicine to the world**

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LinkedIn: [linkedin.com/company/ucmglobal](https://www.linkedin.com/company/ucmglobal)



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